

Endoscopy Center of Connecticut

Patient Safety Initiatives Implemented in the era of COVID-19

We appreciate that these are difficult and stressful times. The COVID-19 pandemic has led to great uncertainty in the lives of many individuals. As we continue to care for your health, we would like to take the time to reassure our patients that we are taking extra precautions during these unprecedented times to provide an additional level of safety for our staff, our providers, and our patients. We have very meticulously reviewed and modified the processes and work flow of our Endoscopy Center to optimize safety within our center.

Below are some of the professional organizations who have published guidelines for when and how to safely provide care in ambulatory procedure centers during this COVID-19 era. We are proud to tell our patients that we meet or exceed these guidelines and recommendations.

American Gastroenterological Association American College of Gastroenterology American Society of Gastrointestinal Endoscopy CDC and White House Coronavirus Task Force Guidelines for Opening Up America Again Connecticut Department of Public Health Ambulatory Surgery Center Association American Hospital Association American College of Surgeons American Society of Anesthesiologists Association of Perioperative Registered Nurses

Here are some specific safety precautions that we are taking to reduce potential exposures to illness and to protect your health:

- 1. Patients are required to keep daily temperature and symptom log for 10 days prior to procedure. With fever or any symptoms consistent with COVID, procedure will be cancelled.
- 2. Patients receive a phone call 3 days prior to procedure to *verbally* pre-screening for (a) symptoms of COVID as well as (b) travel history or (c) personal contacts that may put them at risk of COVID
- 3. All patients will undergo COVID testing, provided availability, within 3 days prior to their scheduled procedure. Those that are positive will have their procedure cancelled.
- 4. Waiting room capacity will be limited to ensure adequate social distancing. To further optimize social distancing, family members will not be allowed to wait in the waiting room.
- 5. All patients and staff are required to wear facemasks at all times within our facility.
- 6. All medical equipment is disinfected according to guidelines and protocol.
- 7. Enhanced disinfection protocols will be performed by professional cleaning specialists that will be deployed in between each procedure to clean high traffic / high-touch areas and surfaces.
- 8. All patients will receive two phone calls within 1 business day and again 10 days after the procedure to check how you are feeling and to confirm that you have not developed symptoms of Covid.

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3-Step Covid-19 Screening Requirements

For the safety of both our patients and staff we are requiring the following 3 screenings prior to a procedure.

1 -Covid-19 Testing

- a) Drive through testing is performed at several locations 7 days a week. Please check the paper work given to you at the time you were scheduled for the specific location and information.
- b) The hospital will call you to schedule an appointment approximately 3-7 days before your procedure.
- c) Please make yourself available to answer the call to avoid your procedure being delayed.
- d) Do not just show up there. They will only test if you have an appointment.
- e) RESULTS You will be called **ONLY** if the <u>test is positive</u>, otherwise you can assume the results are negative.

2 - Temperature and Symptoms Log

We are also requiring every patient to complete a daily temperature and symptoms log starting 10 days before your procedure, including the day of your procedure. Ten days before you will receive a reminder call to start the symptoms log. Please remember to bring the log with you to the endo center on the day of your procedure. You must have the completed log with you to avoid the procedure being rescheduled.

3- Screening Phone Assessment

3 Days before your procedure a pre-anesthesia RN will call you to update your medical history, and perform the final screening before your procedure. Again you must make yourself available for this call. If we have not reached you by noon the day before the procedure, the procedure will be rescheduled.



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Daily Log of Symptoms Prior to Your Procedure

For the 10 days leading up to your procedure, you must indicate your daily temperature and whether or not you have had any of the following symptoms:

- 1. Fever/chills
- 2. Body aches/muscle pain
- 3. Shortness of breath
- 4. Cough
- 5. Sore throat or headache
- 6. <u>New</u> onset diarrhea
- 7. Loss of taste/smell
- 8. High risk contact in past 10 days with either a person known to be COVID positive or a person being evaluated and tested for COVID

****Please bring this completed sheet on the day of your procedure.****

****Failure to do so may result in cancellation of your procedure.****

Please circle below for each day including the morning of your procedure.

	Day 10	Day 9	Day 8	Day 7	Day 6	Day 5	Day 4	Day 3	Day 2	Day 1	Day 0
Daily Temperature											
Fever/Chills	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
Body/Muscle Aches	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
Cough	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
Sore throat or headache	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
Shortness of breath	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
Diarrhea	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
Loss of taste/smell	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
High risk contact	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N